**Customer Care**

Fax:03-7602233

|  |  |
| --- | --- |
| Reference: «incidentnumber»  Date: «datenow» |  |
|  |  |

Dear «fullname»,

Thank you for your inquiry dated «dateincident» to El Al Israel

Airlines.

We will do our utmost to reply to your inquiry as soon as possible

Customer Relations Department